September 14, 2022

Minutes

Sugar Hill Broadband Committee Meeting via Zoom

Attending: Carol Miller, consultant

Nancy Martland, Doug Evelyn, Jordan Applewhite,

Margo Connors

Steve Holmes and John Malone from Spectrum/Charter Communications

## **Presentation by Spectrum on Community Connections Solutions**

This is a new program that Spectrum is rolling out to municipalities. It is a *bulk* internet program. A town would be the customer. It would research who in the community is internet served or underserved.

Spectrum would figure out the price to install internet only for homes that need it.. Spectrum would charge the new customer \$35 to \$45 per month for the service. This would include the cost of installation and a new modem.

Spectrum billing department would charge an additional \$5 per month per customer. Service would be available through a special phone number for customers and town.

There would be no more than a 5% annual increase in charges.

Town would enter into a long term agreement - 7 - 10 years, for the service with Spectrum.

If an existing Spectrum customer wants to switch to this service, there would be no penalty or additional charge.

Spectrum could probably offer 1000 mgb upload and download in the next two years.

New deployments will be fiber and or extended co ax cable.

Contracts must be written, costs negotiated so that charges should not increase too quickly.

## Next meeting 10/12/22 via Zoom.

Plan to speak with Netafy and Mountain Top Telecom.

Work on RFP. Carol will send generic RFP for the committee to review with the goal of sending out to ISP providers by the end of October.

Public Hearing on BB Committee recommendations to the community should be held in early January 2023.

Sugar Hill Broadband Committee goal: to provide the highest and best most cost effective broadband service to the town of Sugar Hill.